

CONDITIONS OF BOOKING

Please read booking conditions carefully and ensure all tour participants are provided with a copy

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EVENT PRICES

Prices are based on Australian Dollars and are current at the time of publication. Costs will also depend on availability of all services/inclusions quoted on at time of booking.

All costs shown are subject to alteration (up or down) due to exchange rate fluctuations (based on the selling rate) and increases in land and air costs which may arise between now and the date of departure.

If prices reduce or are discounted after you have placed your booking request, you will not be entitled to the reduced or discounted rate. International and domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with passports, visas, vaccinations, insurance, meals (other than those stipulated), emergency evacuation costs, gratuities, quarantine expenses and all items of a personal nature are not included.

CHANGES & AMENDMENTS

BY GULLIVERS, PRIOR TO DEPARTURE

We may occasionally need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to do this. If we become aware of any changes to your itinerary or its inclusions then we will notify you within a reasonable time and refund you an amount attributable to any reduction in value determined by us acting reasonably.

BY GULLIVERS, POST DEPARTURE

The itinerary, modes of transport, accommodation and/or the trip's inclusions may need to change during your trip due to local circumstances beyond our reasonable control, including road conditions, poor weather, changes in transport schedules, and/or vehicle breakdowns.

We will not be responsible for any omissions or modifications to the itinerary or the inclusions due to Force Majeure or other circumstances beyond our control happening after we have accepted your booking. This includes any loss of enjoyment or distress caused by omissions or modifications.

CHANGES BY YOU:

We will endeavour to accommodate any amendments and additional requests. An amendment fee of \$150 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs we incur associated with the requested changes

EVENTS AND TICKETS

EVENTS

Please note that your travel plans may be linked with a particular event, for example a sporting event (Event). We are not responsible for organising or managing any Event. By booking with us you understand and agree that we have no authority over the Event and will not be liable for any representations, actions, omissions of the Event organisers.

You acknowledge that the cancellation or postponement of the Event, or the withdrawal or disqualification of any team or individual (Event Change) will not in any circumstance be considered a cancellation of travel arrangements. If you choose to cancel your booking due to an Event Change, then cancellation fees and charges will be applied in accordance with the 'Cancellation' section above.

TICKETS

Gullivers does not issue any tickets. Tickets are issued by or for Event organisers. All tickets are subject to the terms and conditions and limitations of liability imposed by the Event organiser and associated venue operators. Tickets are non-transferable and cannot be exchanged.

Venue maps are given as a guide only and are issued by venues or Event organisers. We will use reasonable endeavours to meet special requests, but we do not promise that we will be able to meet that request, or that tickets will be located in a particular area or that seating will be located together.

FLIGHTS

A number of domestic and international flights may be included in your tour.. All airfares are subject to the terms and conditions of the airfare. It is your responsibility to contact the airline prior to departure as airlines have the right to reschedule or cancel flights. For significant delays, it is your responsibility to notify the third parties including but not limited to the transfer company, accommodation, tour company and Event organisers as no-shows or significant delays can result in involuntary cancellation. It is prudent to arrive to any significant Event a day ahead, especially if travelling internationally.

All airline tickets must be issued in the name of the passport/photo identity holder. Your name on your passport, visa and other travel documents must all be identical. An incorrect name on a booking may result in an inability to fly, with the booking being cancelled. The application of additional charges and/or cancellation fees may apply.

Some group airfares are not eligible to accrue frequent flyer points (due to discounted group airfares). Please advise your travel consultant if you are a member of the airlines associated frequent flyer program to see if your fare is eligible for frequent flyer point accrual.

Airline taxes are not included in the tour cost as they are continually changing. Any of these charges imposed by the airline will be notified to you at the time of final payment 2 months prior to departure.

PASSPORT, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport with sufficient validity and any required visas for your travel. It is your responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your responsibility to obtain vaccinations and preventative medicines as may be required for the duration of your travel. Any information provided by us is given in good faith.

INSURANCE PROTECTION

The Australian Government strongly recommend you have Comprehensive Travel Insurance to cover all your travel arrangements and Gullivers strongly recommend travellers have a policy in place as soon as they make a payment towards their trip plans. This is the sole responsibility of the traveller. Your insurance protection should at least include cover for cancellation, medical and repatriation expenses, personal injury and accident, death and loss of personal baggage and money and personal liability insurance. Evidence of such insurances should be produced to Gullivers on request.

AUTHORITY & CONDUCT

If you are joining an escorted tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund for unused services and you will be responsible for any additional costs you incur.

If you cause any damage to property or injury to person, then you will be responsible for all and any loss or damage incurred by Gullivers. This is irrespective of whether you are travelling on an escorted tour or independently.

TRAVEL ADVISORIES

Gullivers strongly suggest that you consult the Department of Foreign Affairs (DFAT) website and register (either group or individual) so that you are kept up to date with any travel warnings or advisories that may be in place for your destinations (www.dfat.gov.au). You should also advise DFAT of your travel details such as date of departure and itinerary.

TRAVEL AND IMMUNISATIONS

It is essential that all tour participants discuss their personal travel plans with a health professional to ensure you have the correct vaccinations for your trip and any booster doses of childhood vaccinations you may need.

Upon re-entry into Australia, Customs & Immigration will request a copy of your vaccination certificate if you have visited areas that have current health risks or hazardous diseases. For further information, visit Smart traveller to check the current health alerts and warnings for the destination/s you are visiting - <http://smartraveller.gov.au/guide/all-travellers/health/Pages/default.aspx>

GENERAL

Privacy: Please read Gullivers Privacy Policy at <https://www.gullivers.com.au/privacy-policy/>

Disclaimer: Gullivers disclaimer can be read at <https://www.gullivers.com.au/disclaimer/>

Gullivers ensure to the best of its ability that all employees and contractors

1. Perform the services for the tour with due care and skill and to the best of their knowledge and expertise.
2. Perform the services for the tour in accordance with industry best practice.
3. Ensure, to the best of their ability the safety, health and welfare of all persons who are part of the tour.

RESPONSIBILITY

Gullivers Sport Travel Pty Ltd ACN001 439 685 trading as Gullivers Sport, Music and Education Travel (which expression shall for the purpose of these conditions include subsidiaries, affiliates or associates and hereinafter shall be called "Gullivers") acts only as an agent for the sale of various travel related products on behalf of, the hotels, airlines, bus or car companies, railroads, ship lines, or owners or contractors providing accommodation, transportation or other services (Third Party Supplier), and all coupons, exchange orders, receipts, contacts and tickets issued by Gullivers are issued subject to any and all tariffs, terms and conditions under which any accommodation, transportation or any other services whatsoever are provided by such Third Party Supplier. Unused services cannot be refunded or exchanged. Gullivers reserves the right to cancel the tour and/or modify the itineraries in any way it thinks desirable and further reserves the right to decline to accept any person or any tour and may substitute hotels and travel arrangements where necessary. The issuance and acceptance of receipts, tickets, vouchers, coupons, or travel orders shall be deemed consent to the above. All prices quoted are subject to change without notice having regards to unforeseen circumstances, foreign exchange fluctuations and variations in airline operating costs including but not limited to an escalation of fuel prices.

To the fullest extent permissible by law, Gullivers shall not be liable for:

- (a) any loss or damage (including any indirect or consequential loss) for any event of force majeure which is outside the control of Gullivers, including without limitation, any riots, wars, hostilities, terrorist attacks, civil disturbance; any postponement or cancellation or changes of any nature; any pandemic or endemic or infectious disease outbreak or health incidents; or any natural disaster including earthquake, severe storm, cyclone, hurricane or flooding event, snow storm, fires, including bushfire, accidents or crash incidents or government restrictions that results in the delay or cancellation or postponement of or otherwise adversely impacting the travel or Event organised by Gullivers;
- (b) any acts or omissions by a Third Party Supplier, including without limitation any cancellation, postponement, termination or delay of any service provided; or any failure to provide a service to the standard agreed or contracted or any other matter or thing whatsoever arising pursuant to an agreement or contract with a Third Party Supplier;
- (c) death or personal injury to you or any other person, unless caused by the gross negligence of Gullivers or any employee or staff member of Gullivers.

To the extent that Gullivers is held liable for any loss or damage, such loss or damage shall be capped at the cost of the travel provided by Gullivers to you.